



## **Questions for homeowners:**

### **How extensive is the damage?**

- Recent storms in our area have been severe enough to cause damage well beyond cosmetic. A primary concern that you may not be able to see is the vent cap for gas fired appliances such as the water heater and furnace. Large hail has the potential to damage the vent cap to the extent that flue gasses cannot escape the home. When this happens, you and your family may be exposed to deadly carbon monoxide. RBD highly suggests all homeowner purchase and install a Carbon Monoxide Detector outside all sleeping rooms AND have a qualified contractor examine your roof vent for proper operation.

### **Do I need a permit?**

- Yes, if your roof is being replaced as a result of hail damage, you need a re-roof permit. If the roof is being repaired and the repair is limited to 100 square feet or less, a permit is not required. If your siding was damaged and requires replacement, a permit is required if the repair exceeds 100 square feet. If your windows were damaged and require replacement a permit is required only if the size of the window is being changed. A permit is not required to replace broken glass.

### **Can I get the permit as the homeowner?**

- Yes, our code allows a homeowner permit IF you own the home, reside in the home and are doing the work yourself. This means you, your family, your friends, etc., are doing the work. If you are hiring a contractor, they MUST obtain the permit so we can ensure they are properly licensed and insured for the work being done. Never obtain a homeowner permit for a contractor. You can find additional information by clicking [here](#).

### **How do I know if my contractor is licensed?**

- Before you sign a contract always check to make sure the contractor is licensed. You can check on our website [here](#). Choose "building", then "specialty", then "single trade" and then "roofing". You can also call our office at 719-327-2880 and we can look it up for you.

### **How much does a re-roof permit cost?**

- Re-roof permits for a single family homes are \$135. Commercial and multi-family permit fees are based on the valuation of the job.

### **Do I need ice and water shield?**

- If your address elevation is over 7,000 feet ice and water shield is required. If it is below 7,000 feet in elevation, it is not required.

### **How long is my permit good for?**

- Permits are good for 180 days/roughly six months. Only one inspection is required for a re-roof and may be requested once the work is complete. A tile roof requires a mid-roof inspection as well as a final inspection. Inspections requests can be made [online](#), or over the phone by calling 719-327-2883. If corrections are required, the permit is extended for another 180 days. Due to volume there may be a delay in the inspection but you may request inspection notification when the inspection is requested.)

### **How do I get the permit?**

- There are no drawings required for a re-roof permit. You can create a homeowner account and obtain the permit on our website by creating a free account [here](#) for additional information click [here](#). You can also call us at 719-327-2883 between the hours of 8:30 am and 4:15 pm to get your permit over the phone or visit us in person at [2880 International Cir](#). This process is the same for re-roof, stucco and siding permits.

### **How can I check if the contractor obtained a permit?**

- You can verify that a permit was issued and check the status of current permits at your home online [here](#). A list of permits will be displayed, clicking on each permit will display inspection results and the permit status.

### **When will my roof be inspected?**

- Once an inspection request has been received we will schedule your roof for inspection. At the time of your request it's a good idea to request inspection notification (voice or text message). Depending upon workload, there may be a delay between the request and the inspection. Regional Building Inspectors will arrive at your home and knock on your door. Don't hesitate to request RBD Identification. If you weren't home for the inspection, we will leave a door tag letting you know we were there and inspected your roof. It's not necessary for you to be home for the inspection.